

VIEWS OF OUR INSTRUMENT MANUFACTURING AND QUALITY CONTROL AREAS



EasyPREP



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SCP SCR SCP SCIENCE 1.021 g/ml @ 21.3 °C PER PER PER CE

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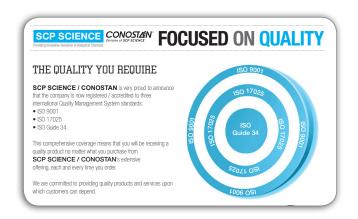
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STATEMENT OF QUALITY ASSURANCE

At **SCP SCIENCE**, Quality is not only related to the actual product, but to the entire process. When you interface with our company, we strive to provide you with Quality throughout the process - information requests, quotations, order entry, product manufacturing, shipping, and after-sales service. Our staff has been extensively trained and is profoundly dedicated to providing a superior quality of service.

SCP SCIENCE operates under a Quality Management System that is certified ISO 9001. Our objective is to ensure full customer satisfaction through the design, manufacture and distribution of top quality products. By adhering to the requirements of an internationally recognized standard, our customers are guaranteed to receive a quality product, time and time again.





Always striving to better ourselves and to meet or exceed the needs of our customers, we have also been granted accreditation to the latest versions of ISO 17025 and ISO Guide 34 by the highly reputed registar A2LA (American Association for Laboratory Accreditation). Being accredited to these standards acknowledges our competency in performing a wide range of testing activities and in providing an impressive variety of Certified Rererence Materials, as outlined in our scope of accreditation.

SCP SCIENCE is a leader in the field of standards and volumetric solutions and yet one of our key goals is to continually improve to serve you better. This catalog includes many new products in response to your requests and to the new requirements of governments and organizations. Should you require a product that is not listed on the website, please do not hesitate to contact our Customer Service Group.



OUR SPECIAL CUSTOMER PROGRAMS

STANDARDS BANK SAVINGS PROGRAM



The Standards Bank is an important service offered by **SCP SCIENCE**, and the perfect partner for you to take advantage of numerous special offers to receive **FREE** standards.

Once you have qualified for a **FREE** standard, you can choose immediate delivery, or *store* the credit for future use in the Standards Bank!



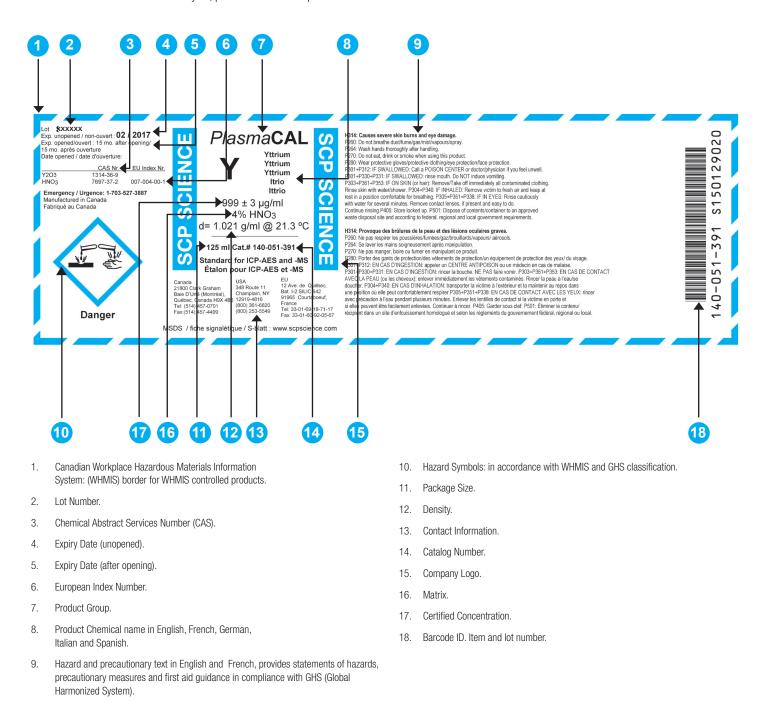
The Standards Management Program is an exclusive **SCP SCIENCE** feature which assists labs in tracking and stocking calibration standards. Your laboratory can choose to participate in the program starting as early as with your first order of *PlasmaCAL* standards. The aim of the program is to ensure that your laboratory never finds itself in the difficult position of being without valid standards.

Experience peace of mind by taking advantage of this **FREE** program!

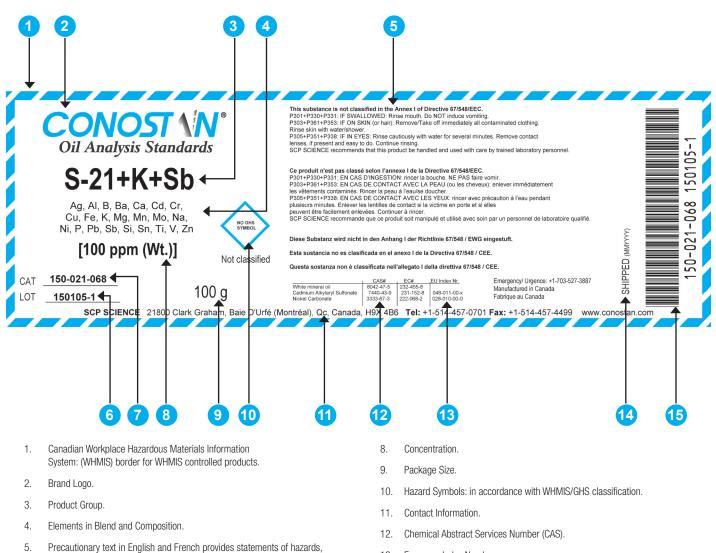


PRODUCT LABEL INFORMATION

SCP SCIENCE labeling provides technical and safety information in an easy-to-read format. Labels meet North American, European, and International regulations, including the new Globally Harmonized System (GHS). For MSDS and Certificates of Analysis, please visit www.scpscience.com.



PRODUCT LABEL INFORMATION



- precautionary measures and first aid guidance. In compliance with GHS (Global Harmonized System).
- 6. Lot Number.
- 7. Catalog Product Number.

- 13. European Index Number.
- 14. Shipping Date.
- 15. Barcode ID item umber.

TERMS AND CONDITIONS

Terms of Payment:

Net 30 days: for customers with established credit, payment of the total invoice amount is required within 30 days from the shipping date, unless otherwise negotiated. Customers requesting terms must complete a credit application and provide both bank and trade references. Customers without terms may order via the convenience of our credit card processing service. Visa, M/C and American Express are accepted in our North American Office.

Note: Instrument purchases may require staggered payments. Please contact your nearest **SCP SCIENCE** Office or local distributor.

Minimum order requirements:

In North America, a minimum order of \$50.00 is requested; in Europe, a minimum order of 80 Euros is requested; outside North America and Europe, customers should consult their distributor for minimum order requirements.

Shipment:

All sales are EX-WORKS Baie d'Urfé (Montreal), QC, Canada; Champlain, NY, USA; Courtaboeuf, Paris, France. Insurance covering the full value of the shipment is included with the transportation charges. Please contact us, If you wish to select a specific carrier and/or have insurance to cover your shipment.

Claims:

SCP SCIENCE takes great care in the packaging of goods prior to shipment. In the event that breakage occurs during shipment, claims for damaged merchandise must be made to the transport company and reported to **SCP SCIENCE** within five days of receipt of order. The damaged goods and original packaging must be kept, and a damage report claim must be filed with transport company. Claims for short shipments (merchandise manifested but not received) should be made immediately with **SCP SCIENCE**.

Returns:

Please contact our customer service department for a Return Authorization Number and instructions prior to shipment. No returns will be accepted without prior approval. Restocking charges may be applicable. Credit for returned merchandise will be issued only if goods are unopened and resalable.

TERMS AND CONDITIONS

Customer Response:

SCP SCIENCE is at your service. We appreciate comments, criticism, and suggestions, and we will make every effort to meet your expectations for high-quality products and services. If you would like your name added to our mailing list, please contact us.

Registered Trademarks:

Agilent[®], Perkin Elmer[®], Varian and Thermo[®] are registered trademarks. **SCP SCIENCE** is not affiliated with or licensed by any of these companies. Original manufacturers' part numbers are provided for cross-reference information only.

Disclaimer:

Products supplied are for laboratory use only and should not be used for any household, medical, or therapeutic applications. **SCP SCIENCE** presumes that only trained and qualified individuals who are familiar with procedures suitable to the products ordered will handle them. Our customers are solely responsible for the safe storage, handling and use of these products.

SCP SCIENCE is currently exempt from the REACH registration requirement (Regulation on Registration, Evaluation, Authorisation and Restriction of Chemicals) as the quantities exported to the European Union do not exceed the minimal quantitiy threshold.

Distribution:

SCP SCIENCE products are available worldwide through a network of distributors. Please contact **SCP SCIENCE** directly for the name and contact information of your local distributor. Distributor terms and conditions may vary.

SCP SCIENCE is constantly searching for new distributors. If you feel that your company is an excellent match, please complete and return our distributor registration form. One of our international sales managers will be happy to contact you.

ORDERING INFORMATION

Technical Sales and Customer Service Representatives are ready to respond to your laboratory needs. It would be our pleasure to respond to your inquiries, receive and process your orders, and offer the support you deserve.

Simple and convenient ways to place your order by Telephone/Fax/Email

You can speak directly with one of our qualified sales representatives who will take your order by telephone and answer any questions you may have.



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Phone: (800) 361-6820 (toll free) or +1 (514) 457-0701 Fax: (800) 253-5549 (toll free) or +1 (514) 457-4499 email: sales@scpscience.com

IN NORTH AMERICA :

IN CHINA:

Phone: +86 (10) 58032301 Fax: +86 (10) 58032302 France: Phone: +33 (0)1 69 18 71 17 Fax: +33 (0)1 60 92 05 67 email: ventes@scpscience.com Germany: Phone: +49 (0) 8342-89560-61 +49 (0) 8342-89560-60 Fax: +49 (0) 8342-89560-69 email: verkauf@scpscience.com European Union (Except France and Germany):

email: sales@scpscience.com

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- Save quotes and orders
- Verify stock status
- View account information

- Check order history
- Create your own customized shopping cart
- Access order shipment tracking information
- Download Certificates and MSDS sheets

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